

## Dairyhouse Farm – Noise management plan 20/07/20

Our venue is on one level and includes the bar and lounge area all in one space so we are very aware that the music must be at a level where the bar staff are able to hear customers when serving and that guests are able to chat when in the lounge area.

Also that when guests are leaving late at night all noise is kept to minimum.

We have a toolbox talk with our staff before every wedding which includes noise management and guests behaviour.

We use a local taxi company which are asked to come into the venue when picking up and ask a member of staff to locate the guests who have hired them.

All external doors which are double glazed to be closed when music is playing.  
Make sure that when music is being played that the volume and base are reduced.

We do not allow recorded or amplified music to be played outside the main venue.

All doors to smoking area to be kept closed when not in use for entrance/exit.

Signs in the carpark area and surrounding the venue that all guests are asked to leave the premises in a quiet and sensible manner. This is also monitored by staff regularly during the evening.

Boundaries are checked regularly with a decibel monitor and action will be taken if too high. E.g. Asked to reduce the volume or base.

We are a family run farm and live in a farming community. We have a good relationship with our neighbours and would be sympathetic and polite if dealing with any complaints.